

ADDITIONAL CHARGES BY COURIER - USUALLY BILLED AFTER DELIVERY (inc GST where applicable)

	Toll	StarTrack	TNT	Hunter Express	Couriers Please	FastWay	eParcel	Kings	Sherpa	DHL (Int)
Change of Address	<u>NEW DELIVERY CHARGES: FROM CURRENT PARCEL LOCATION (OR DEPOT) TO NEW DELIVERY ADDRESS</u>									
Return To Sender	= COST OF A NEW SHIPMENT <u>FROM DELIVERY ADDRESS BACK TO ORIGIN ADDRESS</u> + MANUAL CONNOTE CHARGES <i>(SEE BELOW)</i>									
Futile Collection Fee <small>(charged on first collection attempt, then per missed collection)</small>	\$17.50	\$20.00	\$27.50	\$44.00	-	-	-	FULL COST OF SHIPMENT	FULL COST OF SHIPMENT	-
Futile Delivery Fee <small>(charged on first delivery attempt, then per re-delivery)</small>	\$27.50	\$20.00	\$27.50	\$22.00	-	-	-	\$49.50 = if Delivery premises is closed / unattended upon delivery (if no ATL)	NEW DELIVERY OR RE-DELIVERY CHARGES	-
Manual Connote <small>(ONLY ALLOWED FOR 'RETURN TO SENDER')</small>	\$17.50	\$15.00	\$12.50	\$20.00	-	-	-	-	-	-
Call Ahead Request <small>(If request at collection and/or delivery address)</small>	-	-	-	\$5.00	-	-	-	-	-	-

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Residential Collection <small>(Any home address includes a home based businesses)</small>	-	-	\$5.50	-	-	-	-	-	-	-
Residential Delivery <small>(Any home address inc home based businesses)</small>	-	-	\$5.50	-	-	-	-	-	-	-
Manual Handling of Consignment <small>(inc items marked as fragile)</small>	\$14.00	\$11.00	\$14.00	-	-	-	-	-	-	-
Bulk Freight / Heavy Freight	\$55 <small>(Items over 35kg, over 0.7mL, inappropriate packaging, or 2 person at depot)</small>	-	\$60 over 30kg and \$192.50 over 100kg per residential address (at both collection and delivery)	-	-	-	-	-	-	-
Driver Waiting Time <small>(At Collection Address)</small>	-	-	-	\$9.50 per block of 5 mins	-	-	-	\$9.50 per block of 5 mins, \$19.50 per block after 30 mins	\$3.50 per block of 5 mins	-

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Driver Waiting Time <small>(At Delivery Address)</small>	-	-	-	\$9.50 per block of 5 mins	-	-	-	\$9.50 per block of 5 mins, \$19.50 per block after 30 mins	\$3.50 per block of 5 mins	-
Specific Book In Time <small>(e.g request that it must be delivered at 1pm)</small>	-	-	-	\$110.00						
Order Cancellation Fee <small>(If cancellation received prior to any collection attempt)</small>	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	NO REFUND IF DRIVER ALLOCATED, \$10	NO REFUND IF DRIVER ALLOCATED, \$10	\$10.00